

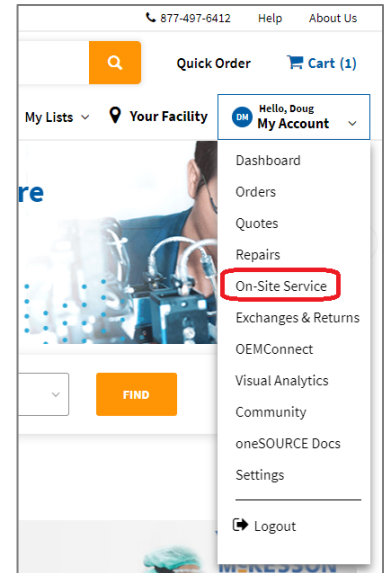
Accessing Field Service Reports

Quick Reference Guide

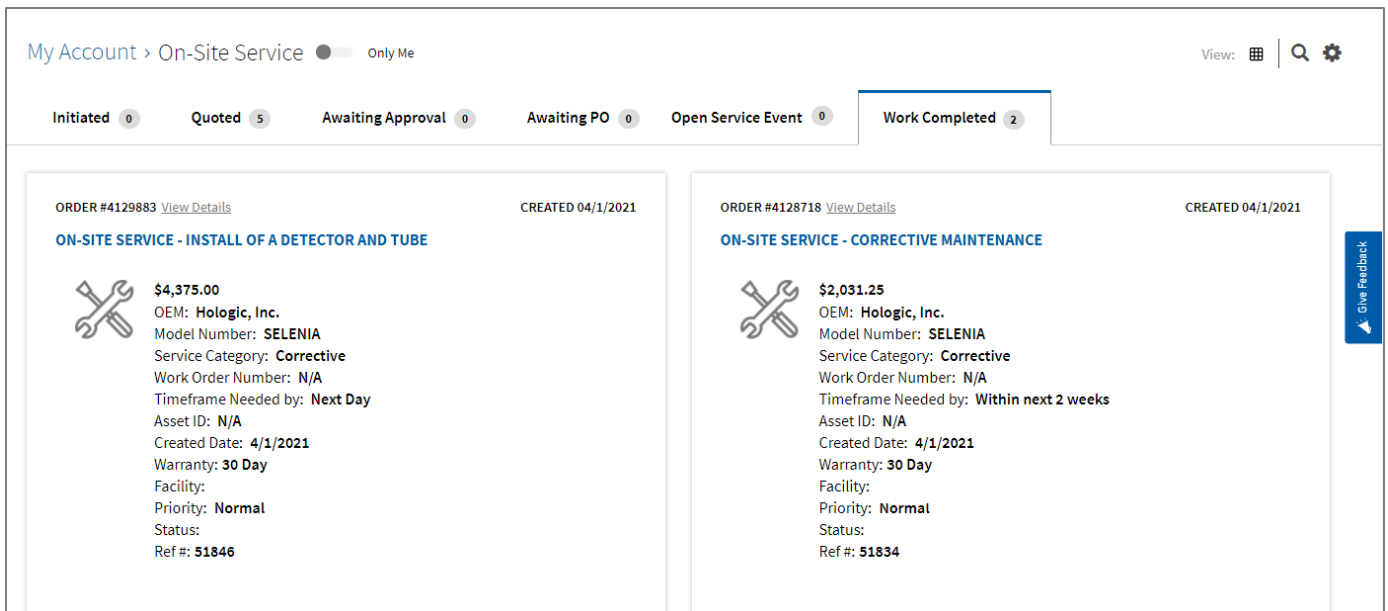
One of the biggest benefits of **PartsSource On-Demand Service** is online, on-demand access to all your field service reports from PartsSource.

To view your field service reports & other documentation:

1. From PartsSource, click **My Account | On-Demand Service**.



2. The *On-Demand Service* page is displayed. Select the **Work Completed** tab to view information about your completed repairs.

A screenshot of the 'My Account > On-Site Service' page. The page has a header with 'My Account > On-Site Service' and a toggle for 'Only Me'. Below the header is a navigation bar with tabs: 'Initiated 0', 'Quoted 5', 'Awaiting Approval 0', 'Awaiting PO 0', 'Open Service Event 0', and 'Work Completed 2'. The 'Work Completed' tab is selected. The main content area displays two work order cards. The first card is for 'ON-SITE SERVICE - INSTALL OF A DETECTOR AND TUBE' with order #4129883, created on 04/1/2021, for \$4,375.00. The second card is for 'ON-SITE SERVICE - CORRECTIVE MAINTENANCE' with order #4128718, created on 04/1/2021, for \$2,031.25. Both cards list details like OEM (Hologic, Inc.), Model Number (SELENIA), Service Category (Corrective), Work Order Number (N/A), Timeframe Needed by (Next Day or Within next 2 weeks), Asset ID (N/A), Created Date (4/1/2021), Warranty (30 Day), Facility, Priority (Normal), Status, and Ref # (51846 or 51834). A 'Give Feedback' button is visible on the right side of the page.

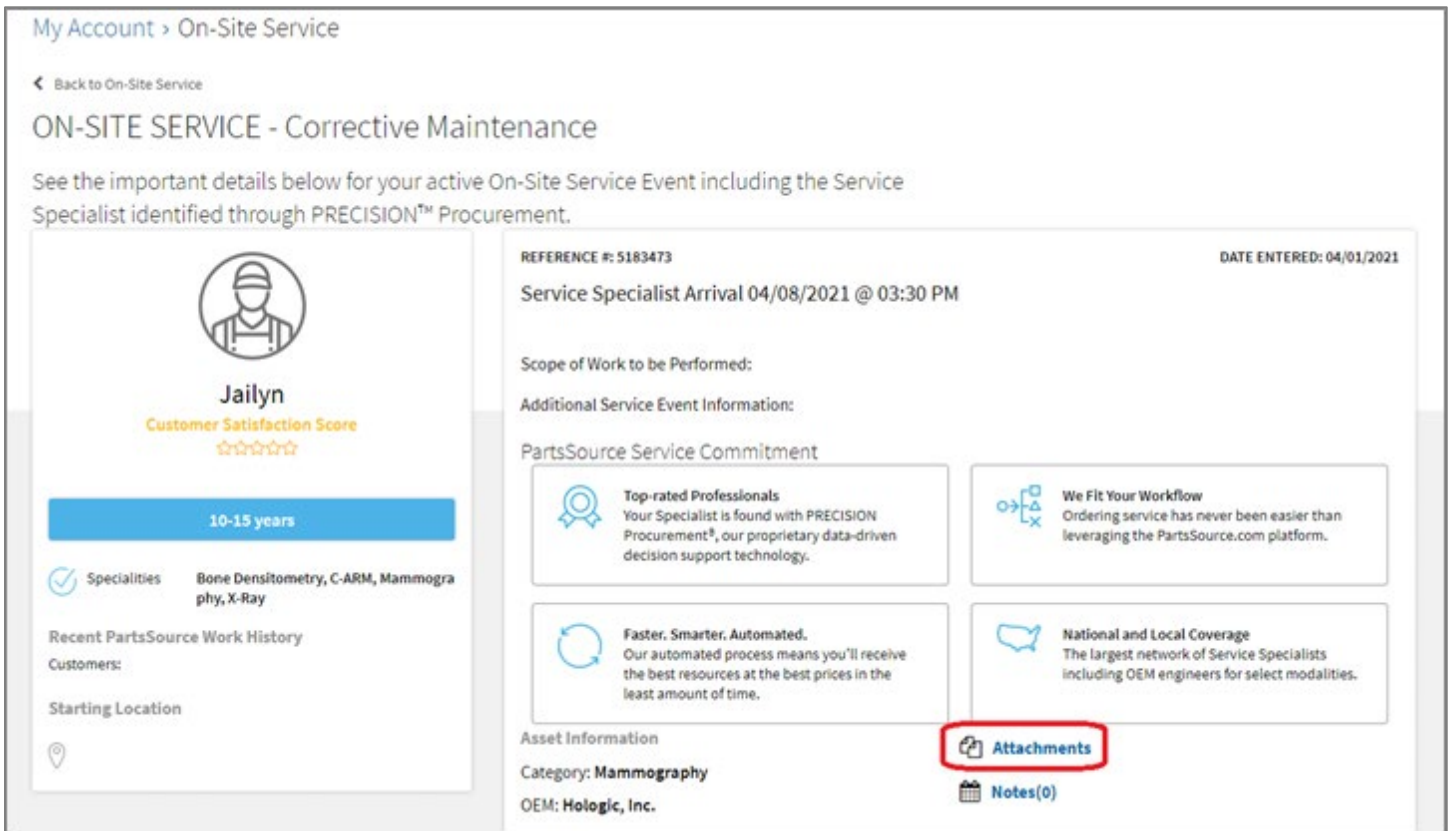
3. Find the service you want to view the field service report for, then click **View Details**.



ORDER #4128718 [View Details](#) CREATED 04/1/2021

ON-SITE SERVICE - CORRECTIVE MAINTENANCE

The *Service Event Order Details* page is displayed. Click **Attachments**.

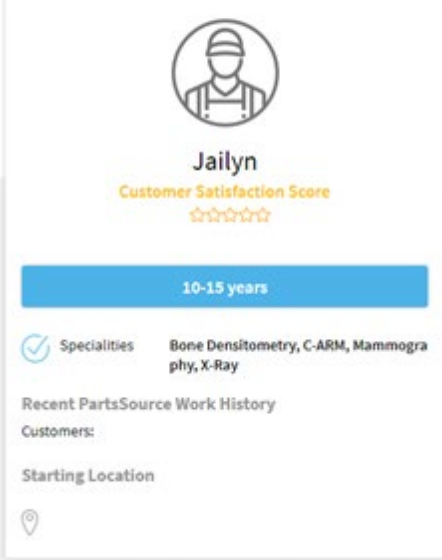


My Account > On-Site Service

← Back to On-Site Service

ON-SITE SERVICE - Corrective Maintenance

See the important details below for your active On-Site Service Event including the Service Specialist identified through PRECISION™ Procurement.



Jailyn
Customer Satisfaction Score
★★★★★

10-15 years

Specialities: Bone Densitometry, C-ARM, Mammography, X-Ray

Recent PartsSource Work History Customers:

Starting Location

REFERENCE #: 5183473 DATE ENTERED: 04/01/2021

Service Specialist Arrival 04/08/2021 @ 03:30 PM

Scope of Work to be Performed:

Additional Service Event Information:

PartsSource Service Commitment

Top-rated Professionals
Your Specialist is found with PRECISION Procurement®, our proprietary data-driven decision support technology.

We Fit Your Workflow
Ordering service has never been easier than leveraging the PartsSource.com platform.

Faster. Smarter. Automated.
Our automated process means you'll receive the best resources at the best prices in the least amount of time.

National and Local Coverage
The largest network of Service Specialists including OEM engineers for select modalities.

Asset Information

Category: Mammography

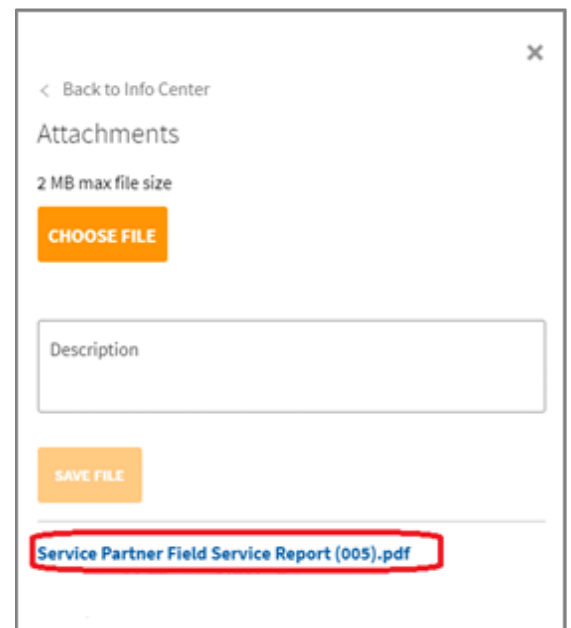
OEM: Hologic, Inc.

Attachments

Notes(0)

4. The *Attachments* dialog box is displayed.

Click the link to download the service report for this repair.



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← Back to Info Center

Attachments

2 MB max file size

CHOOSE FILE

Description

SAVE FILE

Service Partner Field Service Report (005).pdf